



**BOEN**

**Cleaning  
& Care**

## Contents

03	Intro
04	Tips
06	Live Natural oil
10	Live Matt lacquer
14	Live Matt Plus lacquer
18	Live Pure™ lacquer
22	At a Glance

**Congratulations! Parquet by BOEN will bring comfort into your home. You have chosen quality and sustainability, which will accompany you on your journey for many years.**

High-quality lacquered or oiled parquet floors are optimally protected against dust and dirt, making care for them effortless.

However, in the long run, even the hardwood types and top-notch surface treatments cannot prevent signs of wear on the surface. Give your floor the attention it deserves. Just a few simple care and prevention tips will help make it last for a long time.

Equip your furniture, especially tables and chairs, with felt gliders to avoid unnecessary scratching. A protective floor mat is recommended for caster chairs. You should also have door mats and boot scrapers in entrance areas: dirt and sand can have the same effect as abrasive paper. This means that the cleaning-off areas and dirt traps should be larger in areas that see frequent use.

## 1. Stop dirt at the doorstep

Use door mats in the entrance area and, ideally, outdoor shoes should also be taken off there.

## 2. Avoid scuffs and scratches

Felt gliders prevent scuffs and scratches from table and chair legs.

## 3. Keep clean

Vacuum the floor regularly. Wipe up any moisture immediately to prevent it from being absorbed by the wood.

### Hardwood floors and room climate

Wood is a natural material that can both absorb and emit moisture. As part of this process, the humidity of the wood always matches the climate of its environment (the room temperature and, most importantly, the humidity of the room). We typically see the climate of living spaces fluctuate across the year, with temperatures of 18 to 28 °C and relative humidity between 30 % and 65 %. BOEN is primarily intended for these climatic conditions. For a healthy indoor climate, we recommend a relative humidity of around 40 % to 65 %, depending on the season. Within this range, the natural changes in appearance that are typical of wood, such as the formation of gaps, cracks and cupping, manifest themselves only to a moderate degree. The persistent humidity of the room falling beyond this range can lead to excessive changes in the appearance of the floor, with larger deformations, gaps or cracks.

### Parquet and underfloor heating – do they even go together?

Yes, and this combination even brings its own advantages! Underfloor heating generally delivers a more even indoor climate than individual heating elements. The surface temperature should not exceed 29 °C, and in Scandinavia, due to the drier climate, it should not go above 27 °C.

The heat conductivity of parquet is low, meaning that it is an economical option for underfloor heating. There is also the fact that parquet always feels warmer than tiles, for example. Certain wood types, like beech and maple, have a greater tendency for joint forming than oak, for example, must obviously be taken into account. As already noted, it is important to maintain the correct indoor climate. We recommend bonding for installing parquet on top of underfloor heating.

**Live Natural is a ready-for-use oil surface that is based on high-quality natural components. Its double application makes sure that the natural oil penetrates deep into the wood and ensures its high durability.**

# Live Natural oil

## Initial treatment

We recommend an initial treatment using the **Oil Freshen Up**. Apply it undiluted onto the floor using a lint-free cloth. One cap is enough for around 4 m<sup>2</sup>. Let the surface dry and polish it afterwards.

## Cleaning

Everyday cleaning should be dry, using a soft broom or a vacuum cleaner with a parquet attachment. For regular mopping, add three caps of the **Floor Soap** to 5 litres of water and wipe the floor damp. You can increase the amount you add for severely soiled floors (2 caps per 1 litre of water). Never soak your parquet floor with water: this causes swelling in the wood and can result in severe damage.

## Care

Your oiled parquet needs occasional care using the **Oil Freshen Up**, especially if your floor sees heavy use and is often cleaned. This care treatment makes oiled surfaces more durable and resistant, restoring the silk-matt, natural sheen of worn-out surfaces.

The floor must be clean and dry before use. Apply the **Oil Freshen Up** using a lint-free cloth. One cap is enough for around 4 m<sup>2</sup>. Let the surface dry and polish it afterwards.

## How often should I perform this treatment?

- For moderately-used floors, e.g. in bedrooms and living rooms: around once or twice a year.
- For floors with moderate to heavy use, e.g. in hallways or in office spaces with public traffic, it is around once a month, depending on the intensity of use.

### Intensive cleaning and spot removal

For intensive cleaning of severely soiled floors, use the **Floor Soap** with a high mixing ratio (no more than 1:1). Clean the floor thoroughly with this concentrated soap solution, then mop it up using clean water to remove dirt and soap residue. Once the floor is completely dry, re-oil it using **Natural Oil**. A suitable repair kit is also available to remove deeper stains or scratches.

### Important note

Early treatment with the **Natural Oil** is recommended if there are signs of wear: this makes it possible to keep the floor's surface intact in the long run. However, intensive cleaning must be performed first, as described above.

### Our tip:

Arrange regular inspections with your parquet installer.

### Public spaces

If used in high-traffic areas, such as restaurants, department stores, stairs or hotel entrances, it is absolutely necessary to protect the oiled parquet floor surface through an additional application of the **Natural Oil** immediately after the floor has been installed. Areas that see particular use afterwards must also be re-oiled.

Apply a very thin coat of the **Natural Oil** using a short-pile **microfibre** roll or a **flooring brush**, achieving an even appearance on the floor. No more than 30–40 ml should be applied per square metre. Once or twice a year, the floor should also undergo intensive cleaning, followed by re-oiling with the **Natural Oil** (as described above).



Live Matt consists of 6 coats of lacquer with a very low gloss level, making the surface appear oiled. It offers a natural look, combined with the advantages of an anti-scratch lacquer.

# Live Matt lacquer

## Cleaning

Using a soft broom or a vacuum cleaner with a parquet attachment is enough to remove dust and dirt as part of everyday cleaning. To mop your floor, use the **Cleaner** (add 25 ml per 5 litres of water) and wipe the floor damp. If there is severe soiling, increase the amount you add (50 ml per 5 litres of water).

Deep cleaning can remove serious, stubborn stains like grease or heel marks. We recommend the **Deep Clean Solution** for this. After cleaning, treat your parquet with the **Polish Matt** (see next section).

## Care

We recommend the **Polish Matt** specifically for the regular care of Live Matt lacquered parquet floors. It freshens the old lacquer up, protecting it and providing it with a surface that repels dirt.

The floor must be dry, clean and clear of any polish or wax before use. Apply a thin, even coat of the **Polish Matt** using a sponge or a cloth. Let the surface dry well before placing furniture, carpets and other objects back onto the floor. The **Polish Matt** is also a good option for spot cleaning.

## How often should I perform this treatment?

- For moderately-used floors, e.g. in bedrooms and living rooms: once a year.
- For floors with moderate to heavy use, e.g. in hallways or in office spaces with public traffic: twice a year, depending on the intensity of use.



### Intensive cleaning and spot removal

- The best solution for removing stubborn stains (wine, fruits, berries, juice, cream, soft drinks, beer, coffee, tea) is the **Cleaner** or a non-abrasive household cleaning agent.
- Shoe polish, sole rubber, tar, asphalt, oil, grease or chocolate stains can be removed using cleaning benzine (in small quantities, approx. 0.02 cl).
- Pen, printing and other ink, as well as lipstick, can be removed using alcohol (in small quantities, approx. 0.02 cl).
- The easiest way to remove blood stains is by using cold water.

### Important note

For sealed hardwood floors: when you see clear signs of wear and tear on hardwood floors under heavy use, we recommend that they are sanded and resealed in order to preserve the intact surface over the long term.

### Our tip:

Arrange regular inspections with your parquet installer.

### Public spaces

Floors used in high-traffic areas, such as restaurants, department stores, stairs, and hotel entrances, require weekly care. If the floor is worn out, we recommend sanding it off and completely re-lacquering it.



**Live Matt Plus is a surface treatment that provides high resistance and a lower level of gloss. It can also be used on brushed and bevelled surfaces, enhancing the authentic look of the floor and strengthening its gentle matt effect.**

# Live Matt Plus lacquer

## Cleaning

Daily cleaning is best carried out dry with a broom or vacuum cleaner. To mop your floor, use the **Cleaner** (add 25 ml per 5 litres of water) and wipe the floor damp. If there is severe soiling, increase the amount you add (50 ml per 5 litres of water).

Deep cleaning can remove serious, stubborn stains like grease or heel marks. We recommend the **Deep Clean Solution** for this. After cleaning, treat your parquet with the **Polish Live Pure™ & Live Matt Plus** (see next section).

## Care

We recommend the **Polish Live Pure™ & Live Matt Plus** for regular care of matt-lacquered parquet and wooden floors. This freshens the old lacquer, protecting it and providing a surface that repels dirt.

Before using it, your floor should be clean and free of polish, wax and dirt. Apply a thin, even layer of the **Polish Live Pure™ & Live Matt Plus** with a sponge or cloth. Let the surface dry well before placing furniture, carpets, and other objects back onto the floor.

## How often should I perform this treatment?

- For moderately-used floors, e.g. in bedrooms and living rooms: once a year.
- For floors with moderate to heavy use, e.g. in hallways or office spaces with public traffic: twice a year, depending on the intensity of use.



### Intensive cleaning and spot removal

- Our **Cleaner**, or a non-abrasive household cleaning agent, is the best solution for removing stubborn stains (wine, fruits, berries, juice, cream, soft drinks, beer, coffee, tea).
- Shoe polish, sole rubber, tar, asphalt, oil, grease or chocolate stains can be removed using cleaning benzine (in small quantities, approx. 0.02 cl).
- Pen, printing and other ink, as well as lipstick, can be removed using alcohol (in small quantities, approx. 0.02 cl).
- The easiest way to remove blood stains is by using cold water.

### Important note

For sealed hardwood floors: when you see clear signs of wear and tear on hardwood floors under heavy use, we recommend that they are sanded and resealed in order to preserve the intact surface over the long term.

### Our tip:

Arrange regular inspections with your parquet installer.

### Public spaces

Floors used in high-traffic areas, such as restaurants, department stores, stairs, and hotel entrances, require weekly care. If the floor is worn out, we recommend sanding it off and completely re-lacquering it.



Live Pure™ is an innovative surface that delivers an ultra-matt finish and excellent protection simultaneously. Its natural look makes the floor appear almost like untreated wood while providing the parquet with excellent protection against dust, dirt and liquids. Live Pure™ also offers better UV stability than conventional surfaces.

# Live Pure™ lacquer

## Cleaning

Using a soft broom or a vacuum cleaner with a parquet attachment is enough to remove dust and dirt as part of everyday cleaning. To mop your floor, use **Cleaner** (add 25 ml per 5 litres of water) and wipe the floor damp. If there is severe soiling, increase the amount you add (50 ml per 5 litres of water).

Deep cleaning can remove serious, stubborn stains like grease or heel marks. We recommend the **Deep Clean Solution** for this. After cleaning, treat your parquet with the **Polish Live Pure™ & Live Matt Plus** (see next section).

## Care

We recommend the **Polish Live Pure™ & Live Matt Plus** for regular care of Live Pure™ lacquered parquet and wooden floors. This freshens the old lacquer, protecting it and providing a surface that repels dirt.

Before use, the floor must be dry, clean, and free of polish or wax. Using a sponge or a cloth, apply a thin, even coat of the **Polish Live Pure™ & Live Matt Plus**. Let the surface dry well before placing furniture, carpets, and other objects back onto the floor.

## How often should I perform this treatment?

- For moderately-used floors, e.g. in bedrooms and living rooms: once a year.
- For floors with moderate to heavy use, e.g. in hallways or office spaces with public traffic: twice a year, depending on the intensity of use.



### Intensive cleaning and spot removal

- Our **Cleaner**, or a non-abrasive household cleaning agent, is the best solution for removing stubborn stains (wine, fruits, berries, juice, cream, soft drinks, beer, coffee, tea).
- Shoe polish, sole rubber, tar, asphalt, oil, grease or chocolate stains can be removed using cleaning benzine (in small quantities, approx. 0.02 cl).
- Pen, printing and other ink, as well as lipstick, can be removed using alcohol (in small quantities, approx. 0.02 cl).
- The easiest way to remove blood stains is by using cold water.

### Public spaces

Floors used in high-traffic areas, such as restaurants, department stores, stairs, and hotel entrances, require weekly care. If the floor is worn out, we recommend sanding it off and completely re-lacquering it.



You can find further instructions for use on the labels for the respective cleaning and care products.

	Live Natural oil	Live Matt lacquer	Live Matt Plus lacquer	Live Pure™ lacquer
<b>Initial treatment</b>	<b>Oil Freshen Up</b> recommended as additional protection			
<b>Daily cleaning</b>	Soft broom or vacuum cleaner with a parquet attachment	Soft broom or vacuum cleaner with a parquet attachment	Soft broom or vacuum cleaner with a parquet attachment	Soft broom or vacuum cleaner with a parquet attachment
<b>Daily cleaning</b>	<b>Floor Soap</b> 1:200	<b>Cleaner</b> 1:200	<b>Cleaner</b> 1:200	<b>Cleaner</b> 1:200
<b>Care for moderate use</b> e.g. in bedrooms and living rooms	<b>Oil Freshen Up</b> approx. 1–2x per year	<b>Polish Matt</b> approx. 1–2x per year	<b>Polish Live Pure™ &amp; Live Matt Plus</b> approx. 1–2x per year	<b>Polish Live Pure™ &amp; Live Matt Plus</b> approx. 1–2x per year
<b>Care for average use</b> e.g. in hallways	<b>Oil Freshen Up</b> approx. 1x per month	<b>Polish Matt</b> approx. 2x per year	<b>Polish Live Pure™ &amp; Live Matt Plus</b> approx. 2x per year	<b>Polish Live Pure™ &amp; Live Matt Plus</b> approx. 2x per year
<b>Intensive cleaning and maintenance</b>	<b>Floor Soap</b> max. 1:1 and re-oiling using <b>Natural Oil</b>	<b>Deep Clean Solution</b> and <b>Polish Matt</b>	<b>Deep Clean Solution</b> and <b>Polish Live Pure™ &amp; Live Matt Plus</b>	<b>Deep Clean Solution</b> and <b>Polish Live Pure™ &amp; Live Matt Plus</b>
<b>Public spaces</b> e.g. restaurants, department stores, entrance areas and stairs	Initial treatment: <b>Natural Oil</b> . Re-oiling: <b>Natural Oil</b> . Intensive cleaning: 1–2x per year	1x per week care, sand off and completely re-lacquer if worn out	1x per week care, sand off and completely re-lacquer if worn out	1x per week care, sand off and completely re-lacquer if worn out



### **Scandinavia**

BOEN AS  
Topdalsveien 406–408  
4658 Tveit, Norway  
Phone: +47 38 06 66 00

### **Switzerland**

Bauwerk Group Schweiz AG  
Neudorfstrasse 49  
9430 St. Margrethen, Switzerland  
Phone: +41 71 747 74 74

### **Western Europe**

BOEN Parkett Deutschland GmbH  
Papenkamp 2–6, 23879 Mölln, Germany  
Phone: +49 4542 8003 0

### **Central and Eastern Europe**

UAB Bauwerk Group Lietuva  
Šiltnamių g. 6, 21411 Kietaviškės,  
Elektrėnų sav. Lithuania  
Phone: +370 686 55155

### **France**

Bauwerk Group France  
242 Rue Maurice Herzog – Actipole 4  
Savoie Hexapole  
73420 Viviers-du-lac, France  
Phone: +33 479 34 17 12

### **Italy**

Bauwerk Group Italia Srl  
Via del'Artigianato, 48/a  
28100 Novara NO, Italy  
Phone: + 39 0321 39 33 60

### **USA and Canada**

Bauwerk Group North America Inc.  
1156 Pelican Bay Drive  
Daytona Beach, FL 32119, USA  
Phone: +1 877 638 3078